# Form ADV Part 3: Relationship Summary Providence Financial and Insurance Services. Inc.

#### Introduction

Providence Financial and Insurance Services, Inc. ("Providence" or "we") is an investment adviser registered with the U.S. Securities and Exchange Commission. We offer our clients investment advisory services. Clients should understand that the services we provide and fees we charge are different than those of a broker-dealer, and that it is important to understand the difference between the two. Free and simple tools are available to research firms and financial professional at <a href="https://www.investor.gov/CRS">https://www.investor.gov/CRS</a>, which also provides educational materials about investment advisers, broker-dealers and investing.

### What Investment Services and Advice Can You Provide Me?

**Description of Services:** Providence offers investment advisory services to retail investors. Our investment advisory services include: Asset Management Services and Financial Planning and Consulting Services.

<u>Asset Management Services</u>: We provides asset management services which involves us managing and trading your designated account(s). We will discuss your investment goals and design a strategy to try and achieve your investment goals. As a standard part of our services, we will continuously monitor your account when providing asset management services and contact you at least annually to discuss your portfolio. For more information, please see *Item 4* of our *Form ADV Part 2A*. Asset management services are provided on a **discretionary** basis, meaning we will have the authority to determine the type and amount of securities that can be bought or sold for your portfolio without obtaining your consent for each transaction. For more information about investment authority, please see *Item 16* of our *Form ADV Part 2A*.

<u>Financial Planning & Consulting Services</u>: We also provide financial planning and consulting services to clients whom we provide asset management services. Financial planning services involve us creating a written financial plan for you which covers mutually agreed upon topics. Financial consulting is used when a written financial plan isn't needed. It involves one time and/or ongoing meetings to discuss your financial situation. Please see **Item 4** of our **Form ADV Part 2A**.

**Limited Investment Offerings:** We do not primarily recommend one type of security to clients. Instead, we recommend investment portfolios designed to be suitable for each client relative to that client's specific circumstances and needs. However, we are limited in investment selection in that we can only invest your account in securities which are available on your custodian/broker-dealer's platform. When providing you services, we do not recommend or offer advice on any proprietary products.

**Account & Fee Minimums:** There is a minimum investment amount of \$250,000 although we reserve the right to accept clients with less than the minimum. Unless an exception is made in writing, there will be a minimum annual fee of \$2,500 for asset management services.

**Conversation Starters:** Given my financial situation, should I choose an investment advisory service? Why or why not? How will you choose investments to recommend to me? What is your relevant experience, including your licenses, education and other qualifications? What do these qualifications mean?

# What Fees Will I Pay?

**Description of Principal Fees & Costs:** Fees charged for our asset management services are charged based on a percentage of assets under management, billed in arrears on a monthly basis, and calculated based on the average daily balance of your account during the current billing period. The annual fee for asset management services will based upon a fee schedule which ranges between 1.25% and 1.50%. Because our fee is based upon the value of your account, we have an incentive to recommend that you increase the level of assets in your account. When engaging us for asset management services, you may also incur other fees and expenses. The broker-dealer/custodian on your account may charge you transaction fees for executing trades in your account. You may also be charged internal fees and expenses by the funds we invest in within your account.

**Additional Information:** You will pay fees and costs whether you make or lose money on your investments. Fees and costs will reduce any amount of money you make on your investments over time. Please make sure you understand what

fees and costs you are paying. For more information about the fees we charge and the other fees and expenses you may incur, please see *Item 5* of *Form ADV Part 2A*.

**Conversation Starters:** Help me understand how these fees and costs might affect my investments. If I give you \$10,000 to invest, how much will go to fees and costs, and how much will be invested for me?

# What Are Your Legal Obligations to Me When Acting as My Investment Adviser? How Else Does Your Firm Make Money and What Conflicts of Interest Do You Have?

**Standard of Conduct:** When we act as your investment adviser, we have to act in your best interest and not put our interest ahead of yours. At the same time, the way we make money creates some conflicts with your interests. You should understand and ask us about these conflicts because they can affect the investment advice we provide you. Here are some examples to help you understand what this means.

To the extent we recommend you roll over your account from a current retirement plan to an individual retirement account ("IRA") managed by us and subject to our asset-based investment advisory fees, this is a conflict of interest because we have a financial incentive to recommend that you move your IRA to us even if it is not in your best interest. For more information about this conflict and our procedures to mitigate the conflict, see *Item 4* of our *Form ADV Part 2A*. When we provide asset management services, we will ask that you establish an account with Charles Schwab and Co. to maintain custody of your assets and to effect trades for your account. Our recommendation to use Charles Schwab and Co is not based solely on your interest of receiving the best execution possible. We also recommend Charles Schwab and Co because they provide us with research, products and tools that help us manage and further develop our business operations. As a result, we do not have to pay for such benefits, which save us money; however, these arrangements create a conflict of interest. See *Item 12* of our *Form ADV Part 2A* for more information about our arrangements with Charles Schwab and Co. We actively manage our own personal accounts while at the same time managing your accounts and other client accounts. This creates different conflicts of interest for which we have developed procedures to mitigate and control for those conflicts. For more information see *Item 11* of *Form ADV Part 2A*Our company principal is a licensed attorney in the state of California and is President of Anthony Saccaro Law, A Professional Legal Corporation.

Conversation Starters: How might your conflicts of interest affect me, and how will you address them?

**Additional Information:** For more information about our conflicts of interests and the ways we are compensated, please see *Item 5* and *Item 10* of our *Form ADV Part 2A*.

#### How Do Your Financial Professionals Make Money?

**Description of Salary/Payment of IARs:** We compensate our investment adviser representatives based on the level of assets that the representative brings in to us. This creates a conflict of interest as it gives your representative an incentive to recommend you invest more in your account with us due to the potential for increased payments.

## Do You or Your Financial Professionals Have Legal or Disciplinary History?

No, neither the firm, nor our investment adviser representatives have a legal or disciplinary history to report. You can look up more information about us and our investment adviser representatives at <a href="https://www.investor.gov/CRS">https://www.investor.gov/CRS</a>.

Conversation Starters: As a financial professional, do you have any disciplinary history? For what type of conduct?

#### Additional Information About Providence

Additional information about us and a copy of this relationship summary are available on the Internet at <a href="https://adviserinfo.sec.gov/firm/summary/141988">www.providencefinancialinc.com</a>. You can also find our disclosure brochures and other information about us at <a href="https://adviserinfo.sec.gov/firm/summary/141988">https://adviserinfo.sec.gov/firm/summary/141988</a>. If you have any questions or want an up-to-date copy of this relationship summary, we can be reached by phone at 800-256-3513.

**Conversation Starters:** Who is my primary contact person? Is he or she a representative of an investment adviser or a broker-dealer? Who can I talk to if I have concerns about how this person is treating me?

## Exhibit A – Summary of Material Changes

Since the Relationship Summary of last March 2022, the following material changes have been made to this Relationship Summary:

## **Standard of Conduct**

- In September 2023 Charles Schwab and Co. completed their purchase of TD
   Ameritrade. The Standard of Conduct section above has been updated to reflect the
   fact that Charles Schwab and Co. is now the qualified custodian for our client's
   managed accounts.
- In September 2023, the firm also updated its fee schedule and minimum account requirements. Please refer to Account & Fee Minimums and Description of Principal Fees & Costs for more specific information.